

TASSILI LIMITED WARRANTY

NOVELCA offers a limited warranty for this TASSILI product (hereafter: the "Product") with the conditions set out below and for the period specified from the date of purchase of the Product:



LIMITED LIFETIME WARRANTY:
Faucet cartridges and diverters



TWO-YEAR LIMITED WARRANTY:
Any other faucet part or component excluding cartridges and diverters



FIVE-YEAR LIMITED WARRANTY:
Selected showers and bathtubs



ONE-YEAR LIMITED WARRANTY:
Selected showers, sinks, wash basins, vanities, toilet seats, toilets, hand showers, accessories

This limited warranty is valid only for the original purchaser of the Product and it may not be transferred.

The present limited warranty is not meant to exclude, restrict, limit or modify the legal warranty given by law to the purchaser of the Product.

If the Product contains a manufacturing defect or if one or more parts of the Product is defective, the retailer commits to replace or repair, at its sole discretion, the defective part or parts without charge under the following cumulative conditions: 1) the purchaser must contact the retail store where the Product was purchased; 2) the purchaser must return the defective part or parts or the Product to the retailer; 3) the purchaser must provide the retailer the invoice as proof of purchase and date of purchase of the Product; 4) the purchaser must supply the Product identification information, including the serial number or the model number; and 5) the period covered by the limited warranty must not be expired. If the retailer decides to replace the defective part or parts, the replacement part or parts would be new or reconditioned, equivalent to new parts. The present limited warranty does not create any other obligation with the provider of the guarantee than those explicitly described above.

This limited warranty is not applicable: 1) to consumable parts; 2) to normal wear; 3) when the Product is used for other purposes than what is described in the user guide (if any); 4) when the serial number or other identification information of the Product is erased or withdrawn; 5) to damages that are only aesthetic and do not affect the normal use of the Product; 6) when the damages, defects, faults or other problems arise from: a) an inadequate maintenance of the Product; b) a faulty installation or assembly of the Product or an installation or assembly that is not in accordance with the user or installation guide (if one is provided); c) a modification, a repair or dismantling of the Product by a person not authorized by the retailer or the manufacturer; d) the transportation by the purchaser, his employee, officer or representative; e) a negligence by the purchaser, his employee, officer or representative; f) an accident; g) a case of force majeure or any event that is not caused by the Product itself.

FRENCH VERSION VS ENGLISH VERSION

In case of discrepancy between the French and the English versions of the text of this limited warranty, the French version shall prevail.

TASSILI.CA

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TASSILI SUPRA®

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